



The Wheel Specialist

Diamond Cut Refurbishment Policy

The process of refurbishing diamond cut alloy wheels involves the removal of material from the outward facing surface of the wheel. This can only be done a limited number of times before either (or both) of the following can occur:

- Potential weakening of the integral strength of the wheel structure due to the physical removal of aluminium
- Loss of any embossed logos or manufacturer names on the front face.

It is your responsibility to inform us, if your wheel has been previously cut.

All wheels will be checked for buckling prior to commencing diamond cutting. If the wheel is deemed by The Wheel Specialist to be 'out-of-tolerance' then we reserve the right to refuse to continue the work.

We will attempt to straighten wheels that have been flat spotted or the rims have been bent however there may be an additional charge for this. We will not attempt to straighten a buckled or twisted wheel. The process of diamond cutting an alloy wheel involves the removal of metal from the front face of the wheel; in extreme and in rare unforeseen circumstances this process can cause damage, rendering the wheel unrepairable or expose marks in the actual casting of the alloy which can then be visible.

Depending on the severity of the damage to be removed, the appearance of the wheel can change. Should your wheel(s) show marks in the actual wheel casting or be damaged beyond repair then we will not be responsible for replacing the wheel. For details of any refunds or liability please see our Terms & Conditions

We take the issue of your safety extremely seriously and will consider the suitability of your wheels presented for repair/refurbishment on an individual basis. If in our view carrying out such work would compromise your safety we will err on the side of caution and refuse to do so.